



ANNUAL NAMAS  
**AUDITING &  
COMPLIANCE**  
CONFERENCE 2019



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## 2019 ATTENDEES CONFERENCE PROGRAM

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# WELCOME



**WOW** - what a year 2019 has been! So many changes on the way creating an exciting but yet rather scary outlook for coders and auditors. NAMAS will continue to work hard to provide outstanding education and training opportunities to ensure you are armed and ready for ALL changes coming our way. This year's conference lineup is no exception! We know that many of you have your favorite speakers you come back to hear each year, but we also try to bring in new speakers who we hope we delight you as well. Each year, one of my personal favorite post conference activities is to read your feedback on content, speakers, food, venue, etc... So PLEASE be sure to complete your surveys with earnest as this is VERY valuable information for our team in planning each year! Criticism, good or bad is actually guidance and we would welcome any guidance that we can receive to create products, resources, and training opportunities to support and empower you in your current position.

## So, WELCOME!

On behalf of our entire team at NAMAS and DoctorsManagement, we would like to thank you for making the decision to attend our conference this year. Budgets continue to dwindle for continuing education, and we know spending your dollars is a big decision- thank you for trusting us with that investment. Our goal is to keep our topics specific to the current topics and events, our speakers on task for being specific with no fluff, while also making the event memorable to each of you.

Welcome to the gorgeous West Coast of Florida! Take time to enjoy- I mean seriously- the beach is just across the street for Pete's sake. But be sure to keep on schedule for the sessions you signed up for as well. To those of you who are returning, welcome back; a hearty welcome to those of you who are new conference attendees this year, and also thank you to our members. The support from our members fuels our mission to provide superior education, services, and resources within our industry.

Enjoy conference and we hope to see you back again in 2020.



Shannon O. DeConda, CPC, CPC-I, CEMC, CMSCS, CPMA, CPMN, CMPM, CRRT, CEMA  
President and Founder of NAMAS  
Partner, DoctorsManagement, LLC

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**\*\*Some pages are color-coded for easy finding\*\***

# Thank You to Our Exhibitors!



Your Value  
to this  
Conference  
is Essential.







# Conference Information

## Conference App

View the conference agenda, access session handouts, and view your schedule all through our conference app, powered through ExpoPass. If you need assistance with the app, please see us at the registration table.

## Wifi

Wifi service will be available throughout the conference area for attendees.

Wifi Name: NAMAS      Password: namas2019

## Dress Code

*We're at the beach!* NAMAS recommends a "casual Friday" dress code for conference attendees. While shorts are discouraged; jeans, sundresses, polo-style shirts and comfortable shoes are appropriate.

## Name Badges

Name badges will be handed out at the registration desk. Please wear your name badge at all times during the conference to gain admission to the sessions.

## CEU Information

CEU index numbers will be displayed at the end of each presentation. Please ensure that you write down these numbers to submit for credit toward your credential(s). For AAPC CEUs, there is a code card included within your conference program for you to record your index numbers.

## Exhibit Hall

Please come and visit our vendors in our exhibit hall, which will be open during breakfast, lunch, and breaks between sessions. Come and see what products and services our exhibitors have for you. Without their support, we could not present our conference. Also, don't forget to come and visit the staff at the NAMAS booth! They will be able to help answer any questions you may have.

### Exhibit Hall Hours:

#### Monday, October 28

12:00pm – 1:00pm

3:30pm – 4:00pm

5:30pm – 7:00pm (Exhibitor Reception)

#### Tuesday, October 29

7:00am – 8:00am

9:30am – 10:00am

12:40pm – 1:30pm

3:00pm – 3:30pm

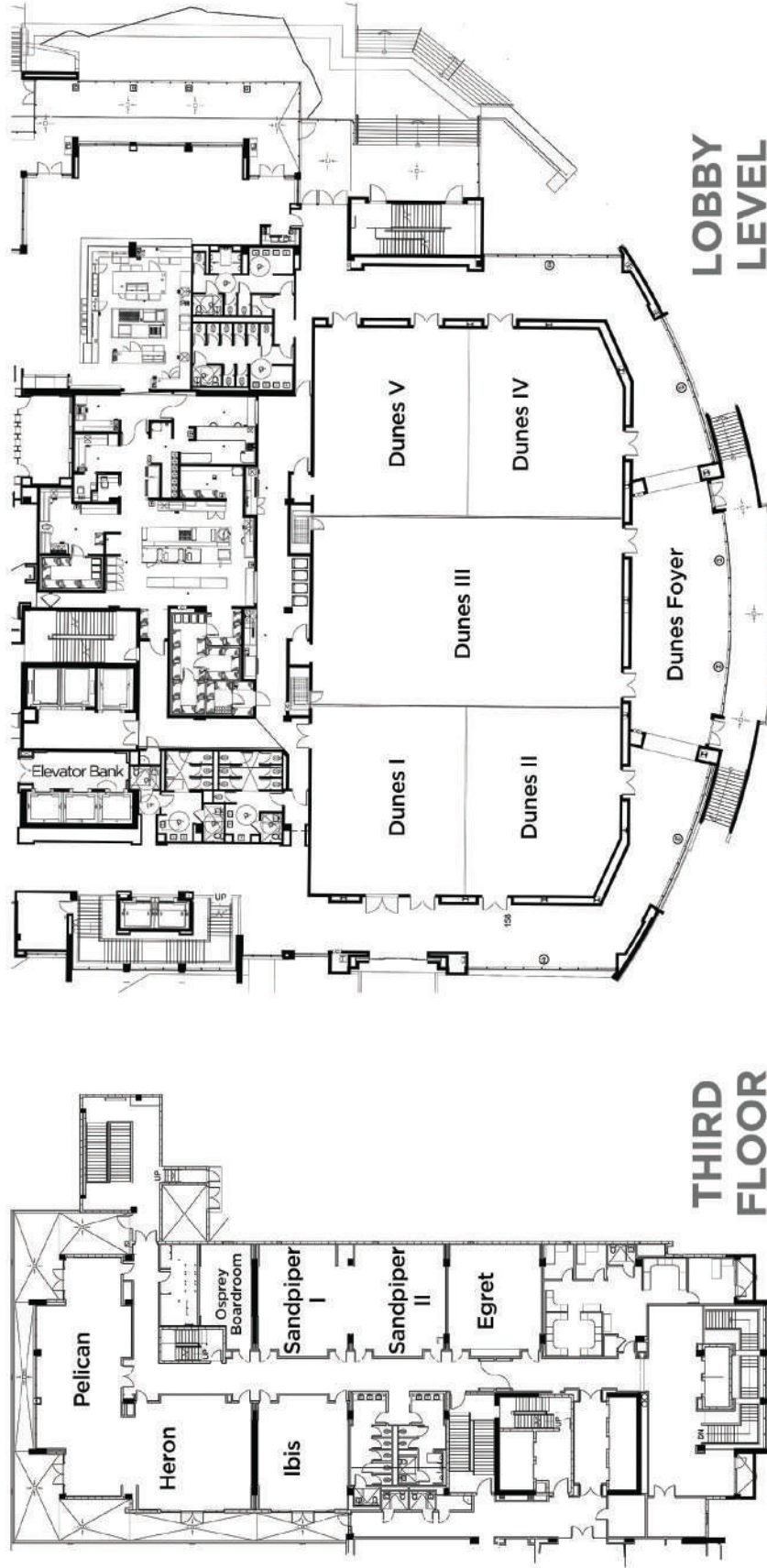
#### Wednesday, October 30

7:00am – 8:00am

9:30am – 9:45am

# Wyndham Grand Hotel: Floorplan

## Wyndham Grand Hotel: Floorplan



### MEMORABLE MEETINGS & EXTRAORDINARY EVENTS HAPPEN HERE

Beautiful beach setting. Chic modern spaces. Impeccable personalized service. Wyndham Grand Clearwater Beach is perfect for both work and play. We offer 22,000 square feet of sophisticated, premium meeting space, including the 10,632-square-foot Dunes Ballroom which can comfortably host up to 700 guests. Twelve flexible, thoughtfully designed meeting rooms enable you to create the ideal space and custom configuration no matter the occasion - from memorable meeting to grand event.



# Conference Agenda



**Saturday, October 26 | Registration: 5pm – 7pm**

## Sunday, October 27 (Pre-Conference)

TIME	Track 1: Litigation Support	Track 2: E&M Auditing	Track 3: Physician Based Auditing
7am - 8am	Registration & Breakfast		
8am - 9:15am	<b>So...You Want to Be an Expert?</b> Instructors: Frank Cohen, Amanda Waesch	<b>NAMAS Inpatient E/M Auditing BootCamp</b> Instructor: Shannon DeConda	<b>ED Encounter Flow</b> Instructors: Mary Jane LaBelle & David Eklof
9:15am - 9:30am	Morning Break		
9:30 - 11am	<b>So...You Want to Be an Expert? (Cont.)</b> Instructors: Frank Cohen, Amanda Waesch	<b>NAMAS Inpatient E/M Auditing BootCamp</b> Instructor: Shannon DeConda	<b>ED Encounter: Professional vs. Facility</b> Instructors: Mary Jane LaBelle & David Eklof
11am - 12:15pm	<b>So...You Want to Be an Expert? (Cont.)</b> Instructors: Frank Cohen, Amanda Waesch	<b>NAMAS Inpatient E/M Auditing BootCamp</b> Instructor: Shannon DeConda	<b>HCC Auditing</b> Instructors: Paul Spencer
12:15pm - 1pm	Lunch		
1pm - 2:30	<b>Desposition Support: Mock Desposition &amp; Hearing</b> Instructors: Frank Cohen,	<b>NAMAS Inpatient E/M Auditing BootCamp</b> Instructor: Shannon DeConda	<b>An Audit: Start to Finish</b> Instructors: Grant Huang & Scott Kraft
2:30pm - 3pm	Afternoon Break		
3pm - 4pm	<b>Desposition Support: Mock Desposition &amp; Hearing (Cont.)</b> Instructors: Frank Cohen,	<b>NAMAS Inpatient E/M Auditing BootCamp</b> Instructor: Shannon DeConda	<b>An Audit: Start to Finish</b> Instructors: Grant Huang & Scott Kraft
4pm - 5pm	<b>Desposition Support: Mock Desposition &amp; Hearing (Cont.)</b> Instructors: Frank Cohen,	<b>NAMAS Inpatient E/M Auditing BootCamp</b> Instructor: Shannon DeConda	<b>An Audit: Start to Finish</b> Instructors: Grant Huang & Scott Kraft



I AM  
ACCOMPLISHED.

## Monday, October 28

TIME	SESSIONS
8am - 12pm	Exam Administration: CEMA, CEMA-IP (Must purchase exam add on, contact NAMAS for details)
9pm - 10pm	EXCLUSIVE VIP SESSION: AVAILABLE ONLY TO CONFERENCE VIPS AI: New World Benefits in the Non-Clinical Setting, Presented by Frank Cohen brunch provided; must have VIP package to attend (contact <a href="mailto:namas@namas.co">namas@namas.co</a> for details)
12pm - 1pm	Registration & Exhibit Hall Open
1pm - 1:15	Conference Welcome & Announcements Presented by Laurie Oestreich
1:15pm - 2:15	The Future of Healthcare Presented by Shannon DeConda
2:15pm - 3:30pm	Ethics & Excellence Presented by Tracey Jones
3:30pm - 4pm	Afternoon Break (Exhibit Hall Open)
4pm - 5pm	TPE Audits Presented by Sean Weiss
5:30pm - 7pm	Exhibitor Reception & Costume Contest



# I AM KNOWLEDGEABLE.

Tuesday, October 29

TIME	Compliance	Physician Based Auditing	Specialty Auditing	Compliance Legalities
7am - 8am	Registration & Breakfast			
8am - 9:30am	<b>Auditing for Physician Practice Compliance: The Dirty Dozen - Presented in Partnership with PAHCOM</b> Kathryn Eiler & Kimberly Wise	<b>The Clinical of Critical Care</b> David Carpenter	<b>Auditing Neurology</b> Stephanie Allard	<b>Health Law for the Compliance Professional</b> David Glaser
9:30am - 10am	Morning Break			
10am - 11:30am	<b>Practice Productivity &amp; Accounts Receivable Analysis 101</b> Doug Graham	<b>Auditing Lab Services</b> Scott Kraft	<b>Ortho Concerns &amp; Pitfalls in Auditing</b> Pam Vanderbilt	<b>Telehealth Compliance &amp; Enforcement Issues</b> Robert Liles
11:40am - 12:40pm	<b>Technology &amp; Compliance: Navigating the Challenges</b> Paul Spencer	<b>Modifiers: Risky Business</b> Pam Vanderbilt	<b>Training Scribes &amp; Ancillary Staff on E/M</b> Shannon DeConda	<b>Defending &amp; Appealing E/M &amp; CPT Services</b> Sean Weiss
12:40pm - 1:30pm	Lunch (Dunes 3-Banquet Style For 300)			
1:30pm - 3pm	<b>Sampling for Audits &amp; Disclosure</b> Frank Cohen	<b>Surgical Auditing: Breaking Down the OP Report</b> Grant Huang	<b>Counseling &amp; Coordination of Care</b> Scott Kraft	<b>Can I Keep This? Deciding When You Must Refund</b> David Glaser
3pm - 3:30pm	Afternoon Break			
3:30pm - 5pm	<b>Healthcare Fraud &amp; Compliance Update</b> Amanda Waesch	<b>Mental Health: Defining the Differences in Psych Services</b> Stephanie Allard	<b>Hands on E/M Auditing</b> Shannon DeConda	<b>Increasing Compliance &amp; Mitigating Risk in Relation to HIPAA &amp; HITECH</b> Rachel Rose
6:00pm - 9:00pm	VIP Reception (Available only to conference VIP's; contact NAMAS to purchase VIP package) Badfins Food + Brew , located adjacent to the Wyndham Grand Clearwater			



**I AM  
SUPPORTED.**

## Wednesday, October 30

TIME	SESSIONS
7am - 8am	<b>BREAKFAST</b> (Exhibition Hall Open)
8am - 9:30am	<b>The Expansion of Kickback Liability: An Overview of Current Cases</b> Robert Liles
9:30am - 9:45am	<b>Morning Break</b> (last break with exhibitors)
9:45am - 10am	*Announcement of giveaway winners*
10am - 11am	<b>OIG and Regulatory Guidance</b> Sean Weiss
11am - 12:30pm	<b>False Claims Act &amp; Enforcement</b> Amanda Wasch

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## AMBA Membership

Members receive monthly newsletters to stay abreast of industry changes and regulatory/compliance changes. Members are qualified for discounts on AMBA products and third party services such as billing & coding software, clearinghouses, legal counsel, AMBAcode, and HIPAA Compliance Software. They receive access to 80+ hours of pre-recorded webinars and phone and chat support for billing/coding questions.

## ABOUT US

The American Medical Billing Association, formed in 1998, is a steadfast example of what it means to be the "gold standard." Customer support and appreciation rank #1 among the AMBA's priorities followed, closely, by association growth, product development, and low price points on all products. The AMBA thrives in supporting our 19,000 customers and 5,000 members, nationwide. The AMBA has proudly credentialed over 10,000 medical billers!



## CMRS Certification

The CMRS was first offered in 2000. It is the first and, has always been, the most thorough certification exam for medical billers. You must be a member of the AMBA to register. There are 16 sections. You can work on multiple sections at one time, have 45 days to complete, and must make an 85% overall to pass. Two free retakes are available if you do not pass. 15 CEUs are required, annually, to re-certify.

## WHY CHOOSE US



With AMBA, you are a name, not a number. We genuinely care about our customers and their success!



We have never increased the cost of our certification exams in 19 years. Our prices are fair and affordable.



All of our courses and exams can be done online, 24/7, from the comfort of your own home!



## CMCS Certification

The CMCS was released in 2019 as a new credential for medical coders. It is 150 questions, you have 10 days to complete, and you must make an 80%, overall, to pass. Two free retakes are available if you do not pass. 2019 CPT, ICD-10, and HCPCS (or a subscription to AMBAcode) are required to take either exam.

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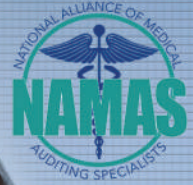
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## How complete is your audit education?

In the puzzling world of medical auditing, NAMAS is the piece that fits!

**National Alliance of Medical Auditing Specialists** (NAMAS) is comprised of the industry's most respected and sought-after auditors & educators. As a nationally-recognized auditing and education firm, we can supply you with all the advanced specialty-specific training, continuing education and all the auditing tools you will ever need.

**For more information on audit training and resources from the nation's most experienced auditing instructors, visit us at [www.NAMAS.co](http://www.NAMAS.co) or call us at 1-877-418-5564!**

NAMAS has provided extensive training events and education to include training for The Department of Justice, Texas Medical Association, American Academy of Orthopaedic Executives, Centers for Medicare and Medicaid Services, Office of Inspector General and The Recovery Audit Contractors.

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*Setting the Standards for Medical  
Auditing and Education*





# Conference Speaker Biographies



**Stephanie Allard, CPC, CEMA, RHIT**

Senior Compliance Consultant, DoctorsManagement, LLC

Stephanie is a multi-specialty auditor with proficiency in more than 40 specialties including, but not limited to, orthopedics, cardiology, vascular, neurology, general surgery, OB/GYN, PM&R, and PT/OT. In addition to performing external audit reviews, Stephanie provides feedback and education to help clients implement practices and strategies that will reduce risk in the future. She also performs forensic auditing that includes focused reviews to be used in court cases.

Stephanie brings more than a decade of medical and management experience and a strong understanding of the entire medical billing and coding process. She has managed large teams of coders and understands the importance of quality reviews, productivity tracking and coding education. Clients appreciate that Stephanie stays current with the everchanging regulations and is able to convey new information in a way that helps improve their overall results. She often provides guidance and support to other coding professionals.

Stephanie holds the Certified Professional Coder (CPC®), the Certified E&M Medical Auditing (CEMA®), and the Registered Health Information Technician (RHIT®) designations. She is an active member of the National Alliance of Medical Auditing Specialists (NAMAS), the American Health Information Management Association (AHIMA) and the American Academy of Professional Coders (AAPC).

When she's not solving complex coding and auditing cases, Stephanie can be found volunteering at their local church with her husband and two daughters. She also enjoys family adventures to local lakes and rivers.





**David Carpenter, MPAS, FCCM, DFAAPA, PA-C, CPC**

Mr. Carpenter has 17 years' experience working in pediatric GI and adult GI, liver transplant surgery and surgical intensive care. Prior to PA school he worked as an Army Medic, Paramedic and Surgical Technologist. Following graduation from the Saint Francis University PA program in 2001, he was the first PA in a pediatric GI practice in Denver, CO. He then moved to an adult GI practice in South Denver where he was also the first PA. He developed extensive experience with HCV treatment as well as inpatient management of GI patients. He moved to Atlanta, GA to work with the Emory liver transplant program and more recently moved to the Transplant/Surgery ICU where he works as a PA intensivist.

In addition to his work commitments, Mr. Carpenter is the past president of the Gastroenterology Physician Assistant Association and past-president of the Colorado Academy of Physician Assistants. He speaks nationally on critical care and liver disease and has consulted with several National Health Systems on the use of PAs in Gastroenterology and Surgery. As a certified coder he has developed extensive experience in billing and APP utilization in the ICU. He is a past chair of the SCCM coding and billing committee and speaks on inpatient, outpatient and critical care billing as well as being a chapter author on procedural billing. He has given talks at both a local and national level as well as consulted with hospital systems on improving PA and NP billing.



**Frank Cohen, MPA, MBB**

*Director of Business Intelligence, DoctorsManagement & The Frank Cohen Group*

Frank Cohen's areas of expertise include data mining, applied statistics, and predictive analytics. In addition, he provides compliance risk analysis and meaningful assistance to healthcare organizations in the areas of process improvement, compliance, quality and profitability.

Frank works with a wide range of clients including solo-physician offices to practices with over 1,000 physicians, academic medical centers, cancer clinics, legal and accounting professionals, government agencies, and national associations such as MGMA and AMA. He and his team have worked with physicians and practices in nearly 60 different specialties and within every state in the U.S.

The author of several books, including his newest, "RVUs: Applications for Medical Practice Success," Frank is a sought-after speaker. He has participated in and published numerous articles and studies and trained thousands of physicians, administrators, CPAs and other healthcare professionals in all areas of healthcare analytics.

His experience also includes eight years as a physician assistant in both the Navy and as a civilian, clinic administrator and hospital CEO. Frank's clients appreciate his depth of knowledge and especially his ability to deliver complex analytical findings in terms that medical professionals can put into practical use.





**Shannon DeConda, CPC, CPC-I, CPMA, CEMA, CEMC**

*Partner, DoctorsManagement; President, NAMAS*

Shannon DeConda has been in the healthcare industry for over 20 years with experience from working in a physician practice, to providing healthcare as a respiratory therapist, to work as a biller & coder, to now providing medical audit investigations and educating others in this process. Ms. DeConda founded NAMAS, the National Alliance of Medical Auditing Specialist, 8 years ago while working as a senior auditor for its parent organization Doctors Management. At the time, there were no national certification organizations validating the medical auditor, so she founded NAMAS and established the CPMA (Certified Professional Medical Auditor) certification and began a grassroots effort to educate and certify professionals (through a partnership arrangement the credential is now offered through another certifying body).

NAMAS is committed to training medical auditors and investigators, but we are also committed to the continued education of those auditors and investigators in the industry by ensuring that myths and legends about the rules and guidelines are separated from the facts. The pursuit that Ms. DeConda is focused on for NAMAS is standardization of processes and efforts with investigations and audits, as well as working to provide full and comprehensive interpretations of guidelines and policies in an otherwise ambiguous and ever-changing industry



**Kathryn Eiler**

*Director, Tucker Advisory Group*

Kathryn is a Certified Medical Manager (CMM) and a Health Information Technology Certified Manager- Physician Practices (HITCM-PP) with more than 20 years experience in multi-specialty physician practice management. Since 2005, she has been a member of the Faculty of the American College of Physicians (ACP) Quality Improvement Programs, including Closing the Gap (CTG). This work has solidified her knowledge and expertise on the issues of quality performance benchmarks for Chronic Disease Process Management, specifically with diabetes, cardiovascular disease, and vaccines. Kathryn has worked with residency clinics, large group medical practices, and small or solo practice physicians and their teams.



**David Eklof**

David has extensive experience (20+ years) in the patient financial auditing field working both as an internal and external nurse auditor. He has also functioned as an HBA trainer both internally and externally and developed a training manual for DataMetrix Nurse Auditors. He also has functioned as a quality control monitor of audit results for nurses in the field.

*(Continued...)*



David is deeply involved in the audit industry and has served on the Board of Directors for the American Association of Medical Audit Specialists as Vice President, President and currently he is holding the office of Past President.



**David Glaser, JD**

*Shareholder, Fredrikson & Byron*

David helps clinics, hospitals, and other health care entities negotiate the maze of health care regulations, providing advice about strategy, reimbursement and compliance. David is a shareholder in Fredrikson & Byron's Health Care Group and co-founded its Health Care Fraud & Compliance Group. He has considerable experience in health care regulation and litigation, including voluntary disclosures, criminal and civil fraud investigations, overpayments and reimbursement disputes. David's goal is to explain the government's enforcement position, and to analyze whether this position is supported by the law or represents government overreaching. David is a frequent guest on RAC Monitor's "Monitor Mondays," and you may read his Blog at Orthopedics Today. He has given speeches in 36 states.



**Doug Graham**

*Senior Management Consultant & Director of Concierge Medicine, DoctorsManagement, LLC*

With over 25 years' experience in the healthcare industry, Doug has an innate ability for helping physicians create operational efficiencies, improve profitability and position their practices for growth. With his breadth of knowledge and careful attention to detail, Doug's assistance frees his clients to dedicate their time and energy on delivering high-quality patient care. Doug also brings a great deal of value to practice managers, coaching and supporting them in creating efficient workflow, as well as helping them manage and develop employees.

In addition to providing traditional consulting services to clients, Doug specializes in concierge medicine start-up and conversion services. He has helped several physicians develop the structure and techniques that have created success for their concierge practices.

Having served a broad range of specialties, including podiatry, obstetrics and gynecology, cardiology, urology, pediatrics, ophthalmology, neurology, gastroenterology, general surgery, psychiatry, internal and family medicine, Doug brings a rich perspective to all of his clients.

Prior to joining DoctorsManagement, Doug spent 20 years at GlaxoSmithKline where he excelled in sales management, training, recruiting, and market development. He has written numerous articles for the Journal of the Tennessee Medical Association. He is also a regular contributor to articles on the topic of concierge and retainer-based medicine for various national publications including Medical Economics.

*(Continued...)*



Doug holds a Bachelor of Science in economics from the University of North Carolina at Charlotte. He lives in Knoxville, TN with his wife and two sons.



**Grant Huang, CPC, CPMA**

*Director of Content, DoctorsManagement, LLC*

Grant Huang brings extensive knowledge to his role as Director of Content at DoctorsManagement. He produces educational products that help ensure that auditors, coders, practice managers and administrators optimize their organization's revenue cycle while improving their compliance in today's complex regulatory environment. Grant is an auditor with proficiency in multiple specialties, including but not limited to, orthopedics, cardiology, neurology, general surgery, obstetrics and gynecology, internal medicine and physical and occupational therapy.

Prior to joining DoctorsManagement, Grant led a team of DecisionHealth reporters that covered Medicare regulatory changes and analyzed the physician revenue cycle, providing authoritative guidance in newsletters widely read by physician practices, consultants, and healthcare attorneys. He also developed and enhanced electronic solutions designed to improve revenue and compliance for healthcare provider organizations. Grant also has experience in healthcare analytics, having worked on business intelligence solutions that analyzed and benchmarked provider billing patterns.

Grant is a Certified Professional Coder (CPC) and Certified Professional Medical Auditor (CPMA), and holds a Bachelor of Science degree in Political Science and Government from the University of Maryland, Baltimore County. He resides near Washington, D.C. and enjoys photography, reading and traveling.



**Tracey Jones**

*President, Tremendous Leadership*

Author, speaker, Air Force Academy graduate, decorated Veteran, and in-demand international leadership expert, Tracey C. Jones is the President of Tremendous Leadership. She is passionate about lifelong learning, and her career spans top positions in four major industries from the military to high tech to defense contracting and publishing. She is a graduate of the United States Air Force Academy, a decorated veteran who served in the First Gulf War and Bosnian War, earned an MBA in Global Management, and is completing her doctoral dissertation in leadership through Lancaster Bible College. Tracey is also a faculty member of the prestigious Institute for Organization Management (IOM) and was awarded a Doctor of Humane Letters (honorary PhD) from Central Penn College in 2017.

Tracey believes you'll be the same person five years from now except for two things: the people you meet and the books you read. She is the author of eight books which teach character and proactive life skills to learners of all ages.



**Scott Kraft, CPC, CPMA**

*Senior Compliance Consultant, DoctorsManagement LLC*

Scott Kraft is an auditor for DoctorsManagement. He also creates content for the firm's educational division, the National Association of Medical Auditing Specialists (NAMAS). Scott oversees the quality assurance process for client audits. He brings extensive experience in more than 30 specialties, including, but not limited to, orthopedics, cardiology, vascular, neurology, obstetrics and gynecology, physical medicine and rehabilitation and physical and occupational therapy.

Scott is passionate about helping physicians and physician practices achieve success and financial integrity by ensuring that services are billed correctly and physicians and administrators are trained to document thoroughly and correctly. He's also focused on finding ways for physician practices to operate more efficiently and effectively.

Prior to joining DoctorsManagement, Scott was Director of Content Management for DecisionHealth, where he developed content strategy and oversaw the distribution of its award-winning publications, audios and live conferences for physician practice leaders. He has worked in the healthcare industry since 2002.

Scott holds a Bachelor of Arts from Southern Connecticut State University. He is a Certified Professional Coder (CPC) and Certified Professional Medical Auditor (CPMA).

In his free time, Scott trains for and runs marathons and enjoys reading, watching movies and traveling. He lives in Portland, Oregon

**Mary Jane LaBelle**

Mary Jane LaBelle has been a medical audit professional since 1983. Ms. LaBelle holds a diploma from Massachusetts General Hospital School of Nursing in Boston, Massachusetts, in 1967 and is licensed to practice nursing in California. She has a BA from Mills College in Oakland, CA. Ms. LaBelle worked clinical in SF and Boston Hospitals. Ms. LaBelle is an entrepreneur who has founded & co-founded six corporations and two professional organizations.

Mary Jane was a founding member of the Medical Auditors Association of California (MAAC) and served on the Board for ten years. She was a founding member of the American Association of Medical Audit Specialists (AAMAS), served on the board for eight years and is currently serving as President.

She has served or is currently serving on many boards of directors, including Escalate, DataMetrix, Curry Community Health, League of Women Voters, Port Orford Community Ambulance, St. John's Women's Guild and the Port Orford Food Co-op.





**Robert Liles, JD**

*Managing Member, LilesParker*

Robert W. Liles has worked in regulatory compliance as a federal prosecutor and as defense counsel, for more than 20 years. This has provided a unique perspective on the challenges faced by clients in highly regulated industries such as health care, banking and finance. Robert focuses his practice on fraud defense, internal audits, investigations, compliance and regulatory matters. He has represented both individuals and entities in administrative and civil proceedings and in connection with internal compliance reviews. Robert has achieved an "AV" rating by Martindale-Hubbell, the highest rating that may be awarded to an attorney. He has also been rated "10.0" (out of a possible 10.0) by AVO, a nationwide attorney rating service.

Robert currently serves as outside General Counsel for the American Medical Billing Association and is recommended by numerous national associations and organizations to their members. Several years ago, Robert was asked by Practice Management Institute, one of the nation's oldest health care administration educators, to develop the curriculum for non-hospital Certified Medical Compliance Officers. This certification program has been widely lauded by participants and is believed to be the most comprehensive, targeted compliance certification program currently available to small and mid-sized health care provider organizations. The course was recently approved for physician Continuing Medical Education (CEU) credit. Robert's health care management education / background and his prior experience as a federal prosecutor provide a real-world perspective when advising individuals and entities on enforcement and regulatory compliance issues.



**Jeffrey Miller, JD**

*Managing Partner, Brennan, Manna & Diamond*

Miller's career began in-house with a publicly-traded, specialty chemical company, executing its litigation strategies. He continues to defend businesses of all sizes in state and federal trial and appellate courts.

With a wealth of litigation experience representing clients in courts throughout Ohio, Illinois, Indiana, Michigan, New York, Pennsylvania and Texas, Miller has obtained victories for his clients in tort and contract litigation, shareholder disputes, restrictive covenant enforcement actions, and construction lawsuits.

Miller also serves as general counsel to emerging businesses and mid-market companies, advising them on a comprehensive array of Employment Law issues, including non-competition agreements and other restrictive covenants, workplace training, employment contracts, Fair Labor Standards Act (FLSA), discrimination and harassment claims, and traditional labor matters.





**Rachel Rose, JD**

*Principal, Rachel V. Rose, Attorney at Law PLLC*

Ms. Rose has a unique background. Throughout her career, she has accumulated knowledge in a multitude of fields, with an emphasis on various facets of healthcare. Her experiences include: working on Wall Street and at one of the "Big Four" consulting firms; producing for the Chairman of the Reform and Oversight Committee on Capitol Hill; interning at the Department of Health and Human Services; compiling policy papers at the Royal College of Nursing in London; consultative work as a top performing representative for the pharmaceutical and medical device industry; clerking for the Honorable Linda R. Allan (6th Judicial Circuit, FL).

Prior to opening her law firm, she was Director of Business Development and Assistant General Counsel for a healthcare advisory company.

She is extensively published and presents on a variety of healthcare, False Claims Act and securities law topics including: cybersecurity, qui tam, physician reimbursement, ICD-10, access to care, anti-kickback and Stark laws, U.S. Supreme Court cases impacting the medical device industry, international comparative healthcare laws, and the HIPAA/the HITECH Act.



**Paul Spencer, CPC, COC**

*Senior Compliance Consultant, DoctorsManagement*

Paul Spencer has over 25 years of experience on the administrative side of healthcare, including six years with health insurance carriers. In his past role as a compliance consultant, Paul has focused on physician education, with an emphasis on documentation improvement for Evaluation & Management and surgical services.

As the former director of coding and regulatory compliance for Providence Health Services in Washington, DC, Paul brings a wealth of information to DoctorsManagement clients. His extensive experience in a wide range of specialties includes anesthesia, emergency medicine, wound care, orthopedic and general surgery, physical therapy and numerous others.

Paul currently serves on the editorial board of RACMonitor.com and is a frequent guest on that publication's "Monitor Monday" broadcast, where he focuses on Medicaid audit issues. He has carried the Certified Professional Coder (CPC) and Certified Outpatient Coder (COC) credentials from the AAPC since 1998.





**Pam Vanderbilt, CPC, CPMA, CPPM, CEMA, CEMA-O**

*Senior Compliance Consultant, DoctorsManagement*

Pam helps to ensure that clients maintain sound systems for all aspects of their coding and documentation as well as revenue cycle management. She is also an instructor for the National Alliance of Medical Auditing Specialists (NAMAS, an educational division of DoctorsManagement), teaching both auditing and E&M auditing courses.

Pam draws upon more than two decades of experience in healthcare, and her extensive work in auditing and revenue cycle analysis proves helpful time and again for clients. Whether she's analyzing documentation to ensure it meets medical necessity requirements or repairing revenue cycle issues that are affecting financial performance, Pam enjoys every aspect of her work. She finds it especially rewarding when clients or auditing boot camp students have a "light bulb moment" and see how their work positively contributes to the financial performance of a practice.

Prior to joining DoctorsManagement, Pam worked in administration and as a director of revenue cycle management. She has also worked as a revenue cycle consultant where she was called in to troubleshoot and repair revenue cycle problems that were causing a practice financial distress.



**Amanda Waesch, JD**

*Member, Brennan, Manna & Diamond*

Amanda Waesch operates a national healthcare practice. Her practice focus is primarily healthcare, employment law, corporate law, and healthcare litigation and advises all types of employers, in particular healthcare providers, including, hospitals and physicians, on various matters.

Ms. Waesch chairs the firm's litigation team that is primarily responsible for handling all reimbursement audits and appeals for her firm's healthcare clients and heads up BMD's Provider Relations, Audit, Appeals and Negotiations Unit (PRAAN) which handles all payer audits, appeals, overpayments and payment extrapolations.

She is a Member of the firm and serves on the firm's Management Committee. Ms. Waesch has been practicing law since 2008 and is licensed in both Ohio and Florida.



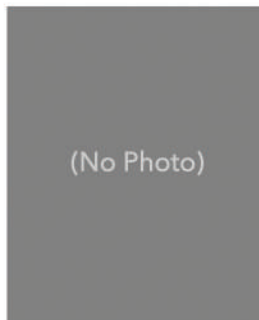


**Sean Weiss, CHC, CEMA, CMCO, CPMA, CPC-P, CMPE, CPC**  
*Partner & Vice President of Compliance, DoctorsManagement, LLC*

Sean has dedicated his career to helping healthcare facilities reduce the risk of noncompliance and achieve measurable financial results. An accomplished compliance and management professional, Sean has extensive knowledge of the inner workings of government agencies at both the federal and state level, including the Office of Inspector General, Department of Justice and The United States Attorney's Office.

Sean has been recognized time and again by clients for successfully protecting their organization from unwarranted penalties and ensuring they receive due process. He has protected thousands of physicians, medical practice groups, and hospitals from undue penalties. In his medical audit appeal defense work Sean and his team of auditing and compliance experts have a proven record of having claims dismissed that had been brought against large and small healthcare organizations targeted by federal (Medicare), state (Medicaid), and commercial insurance payors. Medical providers and facilities regularly turn to Sean in the event they receive notice of wrongdoing. Sean also develops comprehensive, customized compliance plans, and he serves as a third-party compliance consultant to ensure that client compliance is absolute.

Sean represents the voice of healthcare providers, medical societies, and integrated health systems on key legislative issues with members of Congress and other government agencies, and governmental agencies such as the Office of Inspector General often rely on Sean for guidance on interpreting complex Medicare guidelines, regulations and statutes and on methodologies for structuring studies to be conducted.



**Kimberly Wise, CPC, CMM**  
*Revenue Integrity Manager, Physician Practice Division, Wheeling Hospital*

Kim Wise, Certified Professional Coder (CPC), Certified Medical Manager (CMM), Health Information Technology Certified Manager Physician Practice (HITCM-PP) and is currently the Revenue Integrity Manager of the Physician Practice Division of Wheeling Hospital in Wheeling, West Virginia. Prior to this role she spent 15 years with the Allegheny Health Network in Pittsburgh as Manager of Physician Compliance Auditing. With over 38 years in the Physician Practice Management arena she is recognized as a Subject Matter Expert. She lends her experience and expertise as a consultant and speaker to many colleagues and professional associations nationally.





# How to use an AAPC Code Card

The following documents consist of two pages:

- One is the vendor code card it includes the title, index number, and number of CEUs for each session.
- The second is the attendee code card it has the same information with the exception of the index number.
- Each AAPC member attendee should be given the attendee code card prior to the start of the conference.

## The index number:

- The index number of a session should be released to the attendees at the close of the approved sessions.
  - The presenter can do this by putting the index number on their last slide or writing it on a white board.
  - It is the responsibility of the attendee to write the index number on their code card and retain the document.

## The Member Responsibility:

- The member will enter the index numbers into their AAPC CEU tracker upon completion of the conference.
- The member will need to retain the code card for CEU submission and possible random audit.





For your convenience, AAPC has approved the sessions for both a core credential and a specialty credential. You may use a specific session for your specialty CEUs and for your core credential CEUs.

## NAMAS a Division of DoctorsManagement

### NAMAS 11th Annual Auditing & Compliance Conference

#### 2019

#### Attendee Form

Title	CEU Code	CEUs	Specialty
<b>Day-1</b>			
NAMAS 11th Annual Auditing & Compliance Conference-So .. You Want to Be an Expert?		4.0	Core B, CPCO, CPPM
NAMAS 11th Annual Auditing & Compliance Conference-NAMAS Inpatient E/M Auditing BootCamp		7.5	All except CIRCC and CASCO
NAMAS 11th Annual Auditing & Compliance Conference-ED Encounter Flow		1.0	Core A and CEDC
NAMAS 11th Annual Auditing & Compliance Conference-ED Encounter: Professional vs. Facility		1.5	Core A and CEDC
NAMAS 11th Annual Auditing & Compliance Conference-HCC Auditing		1.0	All except CIRCC
NAMAS 11th Annual Auditing & Compliance Conference- Deposition Support: Mock Deposition & Hearing		3.5	Core B, CPPM
NAMAS 11th Annual Auditing & Compliance Conference-An Audit: Start to Finish		3.5	Core A, CPCO and CPMA
<b>Day-2</b>			
NAMAS 11th Annual Auditing & Compliance Conference-AI: New World Benefits in the Non-Clinical Setting		1.0	Core B, CPPM
NAMAS 11th Annual Auditing & Compliance Conference-The Future of Healthcare		1.0	Core B, CPPM
NAMAS 11th Annual Auditing & Compliance Conference-Ethics & Excellence		1.0	Core B, CPPM
NAMAS 11th Annual Auditing & Compliance Conference-TPE Audits		1.0	All except CIRCC, CPEDC, CDEO and CPMS
<b>Day-3</b>			
NAMAS 11th Annual Auditing & Compliance Conference- Auditing for Physician Practice Compliance: The Dirty Dozen - Presented in Partnership with PAHCOM		1.5	Core A, CPCO and CPMA
NAMAS 11th Annual Auditing & Compliance Conference-The Clinical of Critical Care		1.5	Core A and CEMC
NAMAS 11th Annual Auditing & Compliance Conference- Auditing Neurology		1.5	Core A, CPMA and CEMC
NAMAS 11th Annual Auditing & Compliance Conference-Health		1.5	Core A, CPCO and CPMA

**Please Note:** Coders may claim all of their CEUs earned from Core A, the technical side of professional medical coding. Core B, which addresses general business skills, can comprise no more than 33% (1/3) of the total CEUs earned per year. Therefore, if one core credential is held, 12 of the 36 total CEUs due every two years may be from Core B.

**The CEU Code Card replaces AAPC Certificates for this event.**





For your convenience, AAPC has approved the sessions for both a core credential and a specialty credential. You may use a specific session for your specialty CEUs and for your core credential CEUs.

Law for the Compliance Professional			
NAMAS 11th Annual Auditing & Compliance Conference-Practice Productivity & Accounts Receivable Analysis 101		1.5	Core B, CPPM
NAMAS 11th Annual Auditing & Compliance Conference-Auditing Lab Services		1.5	Core A and CPMA
NAMAS 11th Annual Auditing & Compliance Conference-Ortho Concerns & Pitfalls in Auditing		1.5	Core A, CASCC, COSC, CSFAC and CPMA
NAMAS 11th Annual Auditing & Compliance Conference-Telehealth Compliance & Enforcement Issues		1.5	Core A, CPCO and CEMC
NAMAS 11th Annual Auditing & Compliance Conference-Technology & Compliance: Navigating the Challenges		1.0	Core B, CPCO, CPPM
NAMAS 11th Annual Auditing & Compliance Conference-Modifiers: Risky Business		1.0	Core A, CPCO and CPMA
NAMAS 11th Annual Auditing & Compliance Conference-Training Scribes & Ancillary Staff on E/M		1.0	Core A, CPMS, CPMA and CEMC
NAMAS 11th Annual Auditing & Compliance Conference-Defending & Appealing E/M & CPT Services		1.0	Core A, CPMA and CEMC
NAMAS 11th Annual Auditing & Compliance Conference-Sampling for Audits & Disclosure		1.5	Core A, CPMA and CEMC
NAMAS 11th Annual Auditing & Compliance Conference-Surgical Auditing: Breaking Down the OP Report		1.5	Core A, CASCC and CPMA
NAMAS 11th Annual Auditing & Compliance Conference-Counseling & Coordination of Care		1.5	Core A, CPMA and CEMC
NAMAS 11th Annual Auditing & Compliance Conference-Can I Keep This? Deciding When You Must Refund		1.5	Core B, CPCO, CPPM
NAMAS 11th Annual Auditing & Compliance Conference-Healthcare Fraud & Compliance Update		1.5	Core A, CPCO and CPMA
NAMAS 11th Annual Auditing & Compliance Conference-Mental Health: Defining the Differences in Psych Services		1.5	Core A, CPMA and CEMC
NAMAS 11th Annual Auditing & Compliance Conference-Hands on E/M Auditing		1.5	Core A, CPMA and CEMC
NAMAS 11th Annual Auditing & Compliance Conference-Increasing Compliance & Mitigating Risk in Relation to HIPAA & HITECH		1.5	Core A, CPCO and CPMA
<b>Day-4</b>			
NAMAS 11th Annual Auditing & Compliance Conference-The Expansion of Kickback Liability: An Overview of Current Cases		1.5	Core A, CPCO and CPMA
NAMAS 11th Annual Auditing & Compliance Conference-OIG and Regulatory Guidance		1.0	Core A, CPCO and CPMA
NAMAS 11th Annual Auditing & Compliance Conference-False Claims Act & Enforcement		1.5	Core A, CPCO and CPMA

**Please Note:** Coders may claim all of their CEUs earned from Core A, the technical side of professional medical coding. Core B, which addresses general business skills, can comprise no more than 33% (1/3) of the total CEUs earned per year. Therefore, if one core credential is held, 12 of the 36 total CEUs due every two years may be from Core B.

**The CEU Code Card replaces AAPC Certificates for this event.**





For your convenience, AAPC has approved the sessions for both a core credential and a specialty credential. You may use a specific session for your specialty CEUs and for your core credential CEUs.

Sign Here: \_\_\_\_\_ Total CEU's: \_\_\_\_\_



**Please Note:** Coders may claim all of their CEUs earned from Core A, the technical side of professional medical coding. Core B, which addresses general business skills, can comprise no more than 33% (1/3) of the total CEUs earned per year. Therefore, if one core credential is held, 12 of the 36 total CEUs due every two years may be from Core B.

**The CEU Code Card replaces AAPC Certificates for this event.**





Classroom - Live Virtual - On-Demand - Onsite



Low Cost Virtual CEUs  
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Low Cost & High Quality  
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including Amazon Kindle Fire!

Certified Professional Coder Review Class	Saturday, November 23, 2019	8 hours/AAPC CEUs/\$25
Certified Professional Coder Boot Camp	Fri-Sun, December 6-8, 2019	Saint Louis Exam: 12/9
Certified Professional Coder 12 week program	January-April 2020	3 options to choose

---

## January 2020 1 day AAPC Educational Classes

COC	Certified Outpatient Coder
CPCO	Certified Professional Compliance Officer
CPPM	Certified Physician Practice Manager
CPB	Certified Professional Biller
CDEO	Certified Documentation Expert Outpatient

[www.ohanacoding.com](http://www.ohanacoding.com)





# THE NAMAS MEMBERSHIP

Where Medical Auditors Thrive.



- 4 Levels of Membership
- Gain Up to 78 CEUs a Year
- Convenient Payment Plans
- Free Classes & Discounted Events

## Student Plan \$95/yr or \$10/mo

### Student Membership Benefits Include:

- Access to 1 webinar per month: Auditing OR Compliance series (Webinars are worth 1 CEU each)
- Weekly emailed auditing & compliance tip
- Members-only webinar library (access to previous NAMAS webinars)

Available to students of a current medical billing, coding or auditing program.

## Silver Plan \$149/yr or \$15/mo

### Silver Membership Benefits Include:

- Access to 1 webinar per month: Auditing OR Compliance series (Webinars are worth 1 CEU each)
- Weekly emailed auditing & compliance tip
- Subscription to BC Advantage Magazine
- 15% discount on a Professional subscription with Find-A-Code
- Discounts on Errors & Omissions Insurance, ID, Legal, and Financial Protection
- 10% discount on services provided by Exclusion Screening
- Members-only webinar library (access to previous NAMAS webinars)
- Free DMU classes
- Cell phone discounts
- Pharmacy discounts

## Gold Plan \$199/yr or \$20/mo

### Gold Membership Benefits Include:

- Access to 2 webinars per month: Auditing PLUS Compliance series (Webinars are worth 1 CEU each)
- Weekly emailed auditing & compliance tip
- Subscription to BC Advantage Magazine
- 15% discount on a Professional subscription with Find-A-Code
- Discounts on Errors & Omissions Insurance, ID, Legal, and Financial Protection
- 10% discount on services provided by Exclusion Screening
- Members-only webinar library (access to previous NAMAS webinars)
- Free DMU classes
- Cell phone discounts
- Pharmacy discounts

## Platinum Plan \$259/yr or \$25/mo

### Platinum Membership Benefits Include:

- Access to 4 webinars per month: Auditing, Compliance, What You Need to Know & Hands-On Webinar series (webinars are worth 1 CEU each)
- Weekly emailed auditing & compliance tip
- Subscription to BC Advantage Magazine
- 15% discount on a Professional subscription with Find-A-Code
- Discounts on Errors & Omissions Insurance, ID, Legal, and Financial Protection
- 10% discount on services provided by Exclusion Screening
- Members-only webinar library (access to previous NAMAS webinars)
- Free DMU classes
- Cell phone discounts
- Pharmacy discounts



# 2020 WEBINAR SCHEDULE

- All webinars are included in the NAMAS Platinum Membership
- All AUDITING & COMPLIANCE webinars are included in the NAMAS Gold Membership
- NAMAS Student and Silver members may select either the auditing OR compliance webinar series

*Webinar dates, speakers, and topics are subject to change without notice*

Auditing	Steps to an Effective Compliance Program	Compliance	Specialty Auditing
<b>2020 &amp; 2021 Face of E&amp;M</b> January 7th, 2020 Speaker: Michael Warner	<b>Defining Compliance: OIG 101 and Its Impact on Your Organization</b> January 14th, 2020 Speaker: Amanda Waesch	<b>HIPAA Analysis</b> January 21st, 2020 Speaker: Kelly Ogle	<b>Pain Management</b> January 28th, 2020 Speaker: Paul Spencer
<b>Auditing Critical Access Hospitals</b> February 4th, 2020 Speaker: Jonn Burns	<b>Structuring an Effective Compliance Program: The Ins &amp; Outs of How to Ensure You're On the Right Track</b> February 11th, 2020 Speaker: Robert Liles	<b>TOPIC TBD</b> February 18th, 2020 Speaker: Nicholas Goodwin	<b>Orthopedics</b> February 25th, 2020 Speaker: Stephanie Allard
<b>Building Compliant MACROs &amp; Templates</b> March 3rd, 2020 Speaker: Shannon DeConda	<b>E/M Pain Points: The Various Shades of Grey &amp; How to Clear the Confusion</b> March 10th, 2020 Speaker: Scott Kraft	<b>Communications Risks (Email, Text, Etc.)</b> March 17th, 2020 Speaker: Kelly Ogle	<b>Mental Health</b> March 24th, 2020 Speaker: Pam Vanderbilt
<b>Understanding Medical Student &amp; Resident Documentation</b> April 7th, 2020 Speaker: Jill Young	<b>The Role of a Compliance Officer: Knowing Your Role &amp; Putting Pen to the Paper</b> April 14th, 2020 Speaker: Sean Weiss & Paul Spencer	<b>Physician Quering &amp; Compliance</b> April 21st, 2020 Speaker: David Glasser	<b>Internal &amp; Family Medicine</b> April 28th, 2020 Speaker: Katherine Abel
<b>An Effective QA Program</b> May 5th, 2020 Speaker: Stephanie Allard	<b>Structuring Effective Policies to Ensure a Living, Breathing Document (LBD)</b> May 12th, 2020 Speaker: Robert Liles	<b>AI in Healthcare</b> May 19th, 2020 Speaker: Frank Cohen	<b>General Surgery</b> May 26th, 2020 Speaker: Heather Bollman
<b>Effective HCC Auditing</b> June 2nd, 2020 Speaker: Scott Kraft	<b>Creating an Effective Auditing &amp; Monitoring Process: Structuring your Standard Operating Procedure and Building an Audit Escalation &amp; Elements Policy</b> June 9th, 2020 Speaker: Paul Spencer	<b>Top 10 Steps to Improving Compliance</b> June 16th, 2020 Speaker: Jesse Overbay	<b>Oncology &amp; Infusion</b> June 23rd, 2020 Speaker: Jill Young
<b>One Touch ED Auditing: Pro Fee &amp; Facility Auditing</b> July 7th, 2020 Speaker: Stephanie Allard	<b>Job Descriptions for Key Personnel, Write-offs &amp; Waivers of Copayment and/or Deductibles</b> July 14th, 2020 Speaker: Amanda Waesch	<b>Preparing &amp; Responding to Audits and Investigations</b> July 21st, 2020 Speaker: David Glasser	<b>Dermatology</b> July 28th, 2020 Speaker: Kelly Larkins
<b>Medical Necessity: The Overarching Factor</b> August 4th, 2020 Speaker: Shannon DeConda	<b>Standards of Conduct, Non-Retaliation and Corrective Action Plan</b> August 11th, 2020 Speaker: Sean Weiss & Robert Liles	<b>Writing an Effective Provider Report</b> August 18th, 2020 Speaker: Grang Huang	<b>Ancillaries &amp; the 25 Modifier</b> August 25th, 2020 Speaker: Scott Kraft
<b>ICD-10 Updates</b> September 1st, 2020 Speaker: Aimee Wilcox	<b>OIG Self Disclosure Protocol - The 11 Steps to Disclosure &amp; What to Expect</b> September 8th, 2020 Speaker: Sean Weiss, Stephanie Allard & Frank Cohen	<b>Compliance Home/Work Environment</b> September 15th, 2020 Speaker: Rachel Rose	<b>Cardiology</b> September 22nd, 2020 Speaker: Pam Vanderbilt
<b>Baseline vs. Risk Based Auditing</b> October 6th, 2020 Speaker: Frank Cohen	<b>2020 OIG Risk Areas &amp; How to Mitigate Damages</b> October 13th, 2020 Speaker: Amanda Waesch	<b>Creating a Winning Appeal</b> October 20th, 2020 Speaker: Sean Weiss	<b>Hospitalists &amp; Intensivists</b> October 27th, 2020 Speaker: Shannon DeConda
<b>Incident-to and Split Shared Services</b> November 3rd, 2020 Speaker: David Glaser	<b>Conducting and Effective GAP Analysis: The ABCs of the Process</b> November 10th, 2020 Speaker: Sean Weiss & Paul Spencer	<b>2021 OIG Workplan</b> November 17th, 2020 Speaker: Robert Liles	<b>FQHC &amp; RHC Auditing</b> November 24th, 2020 Speaker: John Burns
<b>Coding Updates for 2021</b> December 1st, 2020 Speaker: Pam Vanderbilt	<b>Documentational, Medical Necessity and Cloning/Clinical Plagiarism</b> December 15th, 2020 Speaker: Stephanie Allard	<b>Reviewing Your Compliance Plan for the New Year</b> December 22nd, 2020 Speaker: Paul Spencer	





# Expand Your Career with a NAMAS Training Session

NAMAS offers two unique BootCamp training courses to help you advance in your career. Select from our Medical Auditing BootCamp or our E&M Auditing BootCamp with CEMA certification! Learn from the best in the business AND earn CEUs toward your credential(s).

## **NAMAS E&M Auditing BootCamp**

Our 2-day onsite or 3-day online E&M training program will provide you with everything you need to be an E&M auditing pro! During this training course, our experienced instructor will dig deep into all areas of E&M auditing, breaking down each section for a better understanding. Topics that will be covered include: history of the encounter, 1995 and 1997 exams, medical decision making, medical necessity, audit policy parameters, and more!

### **Your E&M Auditing BootCamp Registration Includes:**

- 12 AAPC CEUs
- NAMAS E&M Audit Training Manual and audit grid
- 12 hours of LIVE instructional time
- Free one-year NAMAS membership upon course completion

### **E&M Auditing Proficiency Testing**

During our E&M Auditing bootcamp, attendees will have the opportunity to take our E&M auditing proficiency test to solidify your E&M auditing knowledge! Proficiency testing will occur in the afternoon of the second day of bootcamp.

### **E&M BootCamp Registration Pricing**

\$599 for current NAMAS members, \$699 for non-members; optional proficiency testing add-on currently discounted at \$199.

## **NAMAS Medical Auditing BootCamp**

Our 2-day onsite or 5-week online Medical Auditing BootCamp provides you with the knowledge you need to prepare for the national auditing certification exam as well as the skills you need to perform day-to-day medical auditing functions. You'll learn E&M, surgical, medical and ancillary service auditing; how to communicate audit results; important compliance concepts; auditing abstraction and more!

### **Your Medical Auditing Bootcamp Registration Includes:**

- 16 AAPC CEUs
- NAMAS Medical Audit Training & Reference Guide and audit grid
- LIVE 2-day onsite or 5-week online course time
- FREE one-year NAMAS membership upon course completion

### **Medical Auditing BootCamp Registration Pricing**

\$949.00 per person

NAMAS members receive a \$150 registration discount.

## 2020 BootCamp Schedule Coming Soon!



# SUPER CONFERENCE DEALS

NAMAS 11th Annual Auditing & Compliance Conference

## 10% OFF BOOTCAMP REGISTRATION

### Additional Savings at the NAMAS Booth

CPMA Manual or E/M Manual & Workbook.....\$99

Audit Tools.....\$10 each or all 5 for \$40

Bubble Charts.....\$5 each or all 3 for \$12

Pocket Cards.....

\$5 for Mental Health or Inpatient/Outpatient Sets

All others are \$3 each or \$15 for all pocket cards on a ring

conference only  
sale  
Oct. 28-30



ANNUAL NAMAS  
**AUDITING &  
COMPLIANCE**  
CONFERENCE 2019

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# NAMAS 11th Annual Conference Evaluation

Please provide feedback on your overall conference experience.  
(Circle all that apply)

<b>Topics were:</b>	Timely	Relevant	Not Relevant	Not as Agenda Stated	
<b>Meals (Breakfast/ Lunch) were:</b>	Good	Average	Poor	Poor Menu Selection	Prefer Plated Meals
<b>Breaks were:</b>	Too Many	Not Enough	Too Short	Too Long	
<b>Overall the speakers were:</b>	Fantastic	Good	Average	Poor	
<b>The topics covered were:</b>	Fantastic	Good	Average	Poor	
<b>The Venue was:</b>	Fantastic	Good	Average	Poor	
<b>My overall thought of the conference is:</b>	Fantastic	Good	Average	Poor	
<b>I will share with others how great the conference is:</b>	Very Likely	Likely	Not Likely	No Way	
<b>I will be back next year:</b>	Very Likely	Likely	Not Likely	No Way	





## Conference Evaluation (Cont.)

My favorite topic this year was: \_\_\_\_\_

\_\_\_\_\_

My favorite speaker this year was: \_\_\_\_\_

\_\_\_\_\_

Suggested Venues for Future Conference: \_\_\_\_\_

\_\_\_\_\_

Comments/Suggestions: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

# Speaker Evaluation

Conference Session Name:

	Miserable	Poor	Average	Good	Fantastic
Content					
Knowledge of Speaker					
Overall Presentation					

I would enjoy more sessions by this presenter:      Yes                  No                  Maybe

Additional Comments: \_\_\_\_\_  
\_\_\_\_\_

# Speaker Evaluation

Conference Session Name:

	Miserable	Poor	Average	Good	Fantastic
Content					
Knowledge of Speaker					
Overall Presentation					

I would enjoy more sessions by this presenter:      Yes                  No                  Maybe

Additional Comments: \_\_\_\_\_  
\_\_\_\_\_



# Speaker Evaluation

Conference Session Name:

	Miserable	Poor	Average	Good	Fantastic
Content					
Knowledge of Speaker					
Overall Presentation					

I would enjoy more sessions by this presenter:      Yes                  No                  Maybe

Additional Comments: \_\_\_\_\_  
\_\_\_\_\_

# Speaker Evaluation

Conference Session Name:

	Miserable	Poor	Average	Good	Fantastic
Content					
Knowledge of Speaker					
Overall Presentation					

I would enjoy more sessions by this presenter:      Yes                  No                  Maybe

Additional Comments: \_\_\_\_\_  
\_\_\_\_\_

# Speaker Evaluation

Conference Session Name:

	Miserable	Poor	Average	Good	Fantastic
Content					
Knowledge of Speaker					
Overall Presentation					

I would enjoy more sessions by this presenter:      Yes                  No                  Maybe

Additional Comments: \_\_\_\_\_  
\_\_\_\_\_

# Speaker Evaluation

Conference Session Name:

	Miserable	Poor	Average	Good	Fantastic
Content					
Knowledge of Speaker					
Overall Presentation					

I would enjoy more sessions by this presenter:      Yes                  No                  Maybe

Additional Comments: \_\_\_\_\_  
\_\_\_\_\_



# Speaker Evaluation

Conference Session Name:

	Miserable	Poor	Average	Good	Fantastic
Content					
Knowledge of Speaker					
Overall Presentation					

I would enjoy more sessions by this presenter:      Yes                  No                  Maybe

Additional Comments: \_\_\_\_\_  
\_\_\_\_\_

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